



Policy Revised Date: June 6, 2016

MERCHANDISE RETURN POLICY

- Pierce's will gladly refund or exchange any item* when returned unopened within 30 days with receipt. *see exceptions listed below.
- Returns without a receipt may be allowed an exchange, subject to store management approval.
- The return value of any item purchased using a coupon will be reduced by the value of the coupon.
- All refund or exchanges are subject to management approval.
- The following items are exceptions to our return policy:
 - Infant formula exchanges must be made within three (3) days of purchase and a receipt is required. Sorry, no refunds. Infant formula purchased with WIC may not be exchanged.
 - Perishable items
 - For our customer's safety, we do not accept returns of perishable items, except for quality issues.
 - The following items may not be returned
 - tobacco products
 - books & magazines
 - alcoholic beverages
 - gift cards
 - excessive quantities of over-purchased merchandise
 - special order merchandise